

VA Consult for Ordering Calm & Clear Products

Thank you for your interest in Calm & Clear, an FDA-listed medical device. Calm & Clear glasses utilize a proprietary lens designed to support visual comfort and help manage bright light and visually demanding environments.

To order Calm & Clear products for a VA patient, a Prosthetics consult and VA Patient information are required. Calm & Clear products are distributed by The Maclean Health.

Patients Who May Be Appropriate Candidates

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|--|---|
| ☐ Light sensitivity / photophobia | ☐ Headaches with visual triggers |
| ☐ Eye strain or visual fatigue | ☐ Screen intolerance |
| ☐ Visual motion sensitivity | ☐ Sensory overload in busy visual environments |
| ☐ Difficulty tolerating fluorescent lighting, crowds, traffic, large stores, classrooms, or work environments | ☐ Reading discomfort or discomfort with sustained visual attention |

Suggested Prosthetics Consult Language

Prosthetics consult requested for Calm & Clear light-filtering eyewear. Patients reports visual sensitivity and/or discomfort in visually demanding environments, including bright light, screens, motion, crowds, traffic, stores, or visually complex settings. Calm & Clear is requested as an adjunctive visual comfort support tool to help manage bright light and visually demanding environments and support tolerance during daily activities.

Requested item: Calm & Clear eyewear

Quantity: 1

Product/SKU: _____

Distributor: The Maclean Health

Ship to: VA facility / Patient Address

Required With Consult

- | | |
|---|---|
| ☐ Patient diagnosis or clinical reason for request | ☐ Last 4 SSN or VA-approved identifier |
| ☐ Relevant symptoms/triggers | ☐ Product requested and quantity |
| ☐ Prescribing/requesting provider name and contact | |

Need help? Prosthetics/material/shipping/warranty/returns: The Maclean Health | 800-683-4923 | orders@macleanhealth.com.
Clinical advice and patient-specific use questions: prescribing/requesting provider. Product information support: Calm & Clear VA Customer Care | 833-217-0317 | va@calmclear.com

Intended Use: Calm & Clear eyewear is intended to support visual comfort by filtering light in bright, visually complex, or visually demanding environments. Final intended-use, indications, safety, warnings, contraindications, and regulatory caution language should be reviewed against product labeling before release. Prescription by provider only.

Calm & Clear Ordering Process for VA Prosthetics Department

Calm & Clear products are distributed by The Maclean Health. Shipment process varies by VA facility and may be directed to the patient or to the VA facility based on the PO and local process.

Prosthetics can purchase Calm and Clear from The Maclean Group via a P-Card.

1 Provider sends consult to Prosthetics Consult includes clinical rationale, product requested, quantity, and relevant patient information for shipping.	2 Prosthetics places order with The Maclean Health Order includes patient info, SKU item, quantity, VA facility, PO/purchase method, and ship-to instructions. Email: orders@macleanhealth.com Phone: 800-683-4923 Fax: 916-270-2142	3 Calm and Clear ships product Ship to VA facility or patient as directed by VA purchase order/local process.
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1. Consult - Provider to Prosthetics

- ☐ Clinical reason for request and relevant symptoms/triggers
- ☐ Requested item: Calm & Clear eyewear
- ☐ Quantity and preferred product/SKU, if known
- ☐ Name and contact information of prescribing/requesting provider

2. Send Order to Maclean Health - Prosthetics / Purchasing

Patient Information	Product Information	VA Information
☐ Name (Last, First)	☐ SKU	☐ Provider name/email
☐ Address	☐ Description	☐ VA institution
	☐ Quantity	☐ PO/purchase card/procurement method
☐ Phone/email	☐ Product type	☐ Ordering contact
☐ Last 4 SSN	☐ Shipping address	☐ Ship-to instructions

3. Product Shipment and Follow-Up

- ☐ VA indicates on the PO whether product should ship directly to patient or VA facility.
- ☐ The Maclean Health handles material, shipping, warranty, and return questions.
- ☐ Patient-specific clinical advice comes from prescribing/requesting provider.
- ☐ Returns: initiate within 14 days of receipt, subject to The Maclean Health return process and VA requirements.

Calm & Clear Product Selection / SKU Reference

Seller's Item #	Product Description
40001	Calm & Clear Wraparound Style (Finished Glasses)
40002	Calm & Clear Sport Style (Finished Glasses)
40003	Calm & Clear Petite Style (Finished Glasses)
41001	Calm & Clear Wraparound Style with Photochromic (Finished Glasses)
41002	Calm & Clear Sport Style with Photochromic (Finished Glasses)
41003	Calm & Clear Petite Style with Photochromic (Finished Glasses)

- ☐ Select the product style/SKU requested by the provider and patient.
- ☐ Standard quantity is one unit unless otherwise clinically indicated and approved by VA process.

Support, Warranty, and Returns

- ☐ Material, shipping, warranty, and return questions: The Maclean Health.

Regulatory Reference

FDA-listed medical device. Establishment registration number: 3043855055. Current registration year shown in FDA listing screenshot: 2026.

Listed device references shown: Lens, Spectacle, Non-Custom (Prescription) - Calm & Clear; Frame, Spectacle - Calm & Clear; Lens, Spectacle (Prescription), For Reading Discomfort - Calm & Clear. Confirm exact listing details against FDA database before distribution.